# **VACANCY FOR FRONT OFFICE EXECUTIVE**

**SGT University (NAAC A+ Grade Accredited),** in its campus spread over 70 acres near Gurgaon, offers around 160+ programmes in Medical and Non-Medical domains. It nurtures more than seven thousand students and is a hub of activities involving the nation's who's who. It is a part of a group spanning the fields of education and hospitality. The University employs close to three thousand people. The campus has accommodation for employees and hostels for students and offers excellent support facilities such as shopping complex, medical facilities, sports, entertainment, and transportation. The campus is located less than 5 km from the Delhi border of Daurala and offers convenient access to Indira Gandhi International Airport, Delhi.

Name of the Post: Front Office Executive

No. of vacancies : Multiple
Age : up to 30 years

#### **Qualification & Experience**

- Graduate, Freshers may apply. Experience with Academic Institutions or Universities will be preferred.
- Excellent Communication Skills. Good Command over English language (Written and Verbal).
- Computer Literate (Intermediate Level).
- Women candidates will be given preference.

### **Duties/Responsibilities:**

- Greeting and welcoming students, staff, and visitors.
- Handling incoming calls, emails, and inquiries.
- Providing information and assistance to guests.
- Managing and scheduling appointments for meetings or consultations.
- Coordinating appointments for university officials or faculty members.
- Ensuring that visitors comply with security and university protocols.
- Managing and distributing incoming and outgoing mail and packages.
- Providing information to students and visitors about university programs, services, and events.
- Keeping up-to-date with university news and announcements to provide accurate information.
- Ensuring the reception area is clean and well maintained.
- Responding to emergency situations as necessary.
- Maintaining and updating records related to visitors, appointments, and other front office activities.
- Preparing reports related to front office activities.
- Staying informed about relevant regulations and policies.
- Providing excellent customer service by addressing inquiries and concerns in a professional and helpful manner.

Phone: 0124-2278183-85; Fax: 0124-2278151 Website: sgtuniversity.ac.in Email:<u>career.nt@sgtuniversity.ac.in</u> Budhera, Gurugram-Badli road, Gurugram (Haryana)-122505.

 Timely coordination for maintenance works, repairs, & other complaints within the block / building

## **How to apply:**

Candidates are required to visit the careers web page <a href="https://sgtuniversity.ac.in/careers/">https://sgtuniversity.ac.in/careers/</a> and apply online or apply by Registered Post to the following Address:

HR Department (Non-Teaching)
SGT University
(Shree Guru Gobind Singh Tricentenary University)
Gurgaon-Badli Road, Budhera,
Gurugram, Haryana 122505

The last date of submission of online applications is 15<sup>th</sup> April 2024.

No TA/DA will be paid by the SGT University for attending the interview/test.

#### **General Conditions:**

- 1. The University shall process the applications entirely on the basis of information/ documents submitted by the candidates. In case the information/documents are found to be false/ incorrect by way of omission or commission, the responsibility and liability shall lie solely with the candidate.
- 2. All appointments shall be made provisionally subject to verification of certificates. The University shall verify the documents and antecedents of the applicant at the time of test/interview/joining or at any stage during the period of service. In case, it is found at any point of time that any document/ information submitted by the applicant is false or the applicant has suppressed/concealed any relevant information, the services of the selected applicant shall be terminated forthwith without assigning any reason. The University may also initiate appropriate action under the provisions of Indian Panel Code,1860 for production of false information.
- 3. All correspondence from the University including test/interview letter, if any, shall be sent only at the e-mail address provided by the applicant in the application form. The applicants are advised to check the website of the University regularly for updates.
- 4. The University reserves the right to revise/ reschedule/ cancel/ suspend/ withdraw the recruitment process in part or full without assigning any reason. The decision of the University shall be final and no appeal in this regard shall be entertained.
- 5. The posts advertised are tentative. The University reserves the right not to fill up the vacancy as advertised, if the circumstances so warrant. Vacancies may increase or decrease.
- 6. In case of any inadvertent mistake in the process of selection, which may be detected at any stage even after issuing an appointment letter, the University reserves the right to modify/ withdraw/ cancel any communication made to the applicant in this regard.
- 7. In case of any dispute/ ambiguity that may occur in the process of selection, the decision of the University shall be final.
- 8. Candidates should possess the essential qualifications as on the closing date of application.

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- 9. Working knowledge of latest computer applications and good communication skills are mandatory for all positions and the University reserves its right to test the skill of a candidate at the time of selection.
- 10. Mere fulfilling the minimum educational qualification and experience shall not entitle a candidate to be necessarily called for the test/interview.
- 11. Applicants who do not meet the qualifications given in this advertisement and/or incomplete applications will be rejected summarily.
- 12. Canvassing in any form will lead to disqualification.