

Budhera, Gurugram-Badli Road, Gurugram (Haryana) - 122505 Ph.: 0124-2278183, 2278184, 2278185

# Internal Quality Assurance Cell (IQAC)

### **Annual Report**

2019-20

(1st July 2019-30th June 2020)



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#### **Introduction**

**Internal Quality Assurance Cell(IQAC)** is an integral part of Higher Education Institutions(HEIs). It serves as a quality sustenance measure and integrates with Institutional system to work towards realization of the goals of quality enhancement and sustenance. The prime task of the IQAC is to develop a system for conscious, consistent and catalytic improvement in the overall performance of institution. It serves to channelize all the efforts and measures of the institution towards promoting its academic excellence.

IQACevolves mechanisms and procedures for efficient and progressive performance of academic procedures including integration of modern methods of teaching, learning and evaluation procedures. It promotes quality research programmesas well as sharing of research findings with network of institutions nationally and internationally. It also ensures timely and efficient performance of administrative and financial tasks.

#### Vision statement:

- To develop a system for conscious, consistent and catalytic action to improve the academic and administrative performance of the institution.
- To promote measures for institutional functioning towards quality enhancement through internalization of quality culture and institutionalization of best practices.

#### Core values:

- Development and application of quality benchmarks/parameters for various academic and administrative activities of the institution
- Facilitating the creation of a learner-centric environment conducive to quality education and faculty maturation to adopt the required knowledge and technology for participatory teaching and learning process
- Arrangement for feedback response from students, parents and other stakeholders on quality-related institutional processes
- Dissemination of information on various quality parameters of higher education
- Organization of inter and intra institutional workshops, seminars on quality related themes and promotion of quality circles



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- Documentation of the various programmes/activities leading to quality improvement
- Acting as a nodal agency of the Institution for coordinating quality-related activities, including adoption and dissemination of best practices
- Development and maintenance of institutional database for the purpose of maintaining /enhancing the institutional quality
- Development of Quality Culture in the institution



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# **IQAC** Meetings



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The IQAC would meet at regular intervals (quarterly) and discuss about the quality initiatives to be taken for the University mainly in the academic front. The finalized decisions will then be communicated to all the Deans and their faculty coordinators for the implementation and execution.

The IQAC would meet the Deans and the faculty coordinators monthly regularly and sometimes fortnightly or weekly depending on the initiative or the work to be implemented.

#### **IQAC Meetings**

7 <sup>th</sup> Meeting	22 <sup>nd</sup> July 2019
8 <sup>th</sup> Meeting	04 <sup>th</sup> November 2019
9 <sup>th</sup> Meeting	28 <sup>th</sup> January 2020



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#### **Minutes of meetings**

#### 7<sup>th</sup> Meeting



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#### Minutes of the 7th meeting of IQAC

The  $7^{th}$  formal meeting of IQAC committee took place on  $22^{nd}$  July 2019 at 12:00noon in 306 A, Third Floor, A Block with the following agenda:

- 1) Assessing the progress of NAAC data compilation
- 2) Discussion of responses compiled for NAAC

#### The Following members were present:

- Dr M.S Sidhu, Director IQAC
- 2) Dr T.D Dogra, Advsior IQAC
- 3) Dr. Waheeda Khan, Dean International relations and Teacher IQAC
- 4) Dr G.N Suma, Asso Dean R&D, and Teacher IQAC
- Dr Joginder Yadav, Dean, Physiotherapy, Teacher IQAC
- Dr. K. Tara Shankar, Dean, Commerce and Management and Teacher, IQAC
- Dr Vijay Bhalla, Principal, College of Pharmacy and Teacher, IQAC
- 8) Dr Rajan Rai, Professor, Faculty of Law, Teacher IQAC
- 9) Dr Reshu Madan, Member Alumni relations IQAC
- 10) Dr. Shefali Phogat, Member Alumni relations IQAC
- 11) Dr Amit Bhardwaj, Sub Dean and Teacher IQAC
- 12) Dr. Astha Chaudhry, Sub Dean and Member Secretary IQAC

The following were the proceedings of the meeting:-

- 1) The Chairman of the meeting, Dr M.S. Sidhu formally welcomed and introduced each member of the newly notified IQAC.
- 2) The members were apprised about the update of IQAC activities and initiatives taken so far.
- 3) Since, NAAC data compilation was under progress, all the members were apprised that the compilation of NAAC data is in the final phase and all the members were requested to verify the data being compiled.





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- 4) Once Verified, the preliminary Data for IIQA will be submitted. The members were also requested to go through the IIQA submission tutorials provided on the NAAC website for complete preparedness before application submission.
- The University central responses were also discussed for valuable inputs for the completion of the responses.
- 6) The drafts of policies for research, feedback, research promotion and antiplagiarism were discussed to gather the essential inputs before being put forth to the Vice Chancellor and Academic Council.
- 7) The Director expressed his gratitude to all members for their participation and tremendous cooperation throughout the NAAC data compilation.
- 8) The meeting concluded with the Vote of Thanks from the Chairman.

Minutes recorded by

Dr Astha Chaudhry

(Member Secretary, IQAC)

Minutes Approved by

Dr M.S Sidhu (Director, IQAC)



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#### 8<sup>th</sup> meeting



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#### Minutes of the 8th meeting of IQAC

The  ${\bf g}^{th}$  formal meeting of IQAC committee took place on 4<sup>th</sup> November 2019 at 12:00noon in 306 A, Third Floor, A Block with the following agenda:

#### 1) Regarding submission of SSR to NAAC

The Following members were present:

- 1) Dr M.S Sidhu, Director IQAC
- 2) Dr T.D Dogra, Advsior IQAC
- Dr. Waheeda Khan, Dean, Faculty of Behavioural Sciences and Teacher IQAC
- 4) Mr Rajneesh Wadhwa, Head, International Affairs, Member, Administration
- 5) Dr G.N Suma, Asso Dean R&D, and Teacher IQAC
- 6) Dr Joginder Yadav, Dean, Physiotherapy, Teacher IQAC
- 7) Dr. K. Tara Shankar, Dean, Commerce and Management and Teacher, IQAC
- 8) Dr Vijay Bhalla, Principal, College of Pharmacy and Teacher, IQAC
- 9) Dr Reshu Madan, Member Alumni relations IQAC
- 10) Dr. Shefali Phogat, Member Alumni relations IQAC
- 11) Dr Amit Bhardwaj, Sub Dean and Teacher IQAC
- 12) Dr. Astha Chaudhry, Sub Dean and Member Secretary IQAC

The following were the proceedings of the meeting:-

- The Chairman of the meeting, Dr M.S. Sidhu apprised that initial application of IIQA was submitted to NAAC on 19<sup>th</sup> August 2019 and certain clarifications were asked by NAAC which were duly submitted and the application was finally approved on 4<sup>th</sup> October 2019.
- 2) However, based on the number of courses submitted to NAAC, they have asked us to follow the Manual for Health Sciences. Hence, the data that was compiled as per the General University Manual has now being changed as per the





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requirements for Manual of Health Sciences with the dedicated efforts by all the coordinators and support from the Deans.

- 3) Since, the NAAC portal allows a timeline of 45 days for uploading of SSR from the approval of IIQA, hence, the clock is ticking and the data has to be submitted to portal by 18<sup>th</sup> November 2019.
- 4) For preparedness all the members are urged to go through to SSR submission tutorials to understand the process and technical requirements.
- 5) All the members are also requested to go through the SSR prepared and critically review it in a day or two so that necessary modifications can be done while uploading in the portal.
- The data uploading on NAAC portal has begun and will be continued from A 306 uninterruptedly.
- 7) The Director expressed that this crucial step for data uploading is extremely sensitive and hence all the members should extend their whole hearted cooperation and indulgence.

8) The meeting concluded with the Vote of Thanks from the Chairman.

Minutes recorded by

Dr Astha Chaudhry (Member Secretary, IQAC) Minutes Approved by

Dr M.S Sidhu (Director, IQAC)



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#### 9<sup>th</sup> meeting



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#### Minutes of the 9th meeting of IQAC

The 9<sup>th</sup> formal meeting of IQAC committee took place on 28<sup>th</sup> January 2020 at 12:00noon in 306 A, Third Floor, A Block with the following agenda:

- 1) Update of the IQAC activities of 2019
- a) NAAC SSR submission on 15th November 2019
- b) Value added course on "Professional Ethics and Human values" with participation from 14 faculties.
- c) Celebration of World Bioethics Day 2019 on 12<sup>th</sup> December 2019 in collaboration with UNESCO Bioethics Unit which included guest lectures by 4 eminent speakers on the theme "Respect for Cultural Diversity".
- d) Management Development Program on Leadership Skills organized from 29<sup>th</sup> April to 2<sup>nd</sup> May 2019 with resource persons from International Institute of Health Management Research(IIHMR), New Delhi. The program included 25 faculty participants from medical, dental, ayurveda, allied health, pharmacy, nursing and physiotherapy compiled.
- e) In collaboration with UNESCO Bioethics unit, IQAC organized Know your rights workshop #AbSamjhautaNahin in association with JOSH TALKS & ITC VIVEL on 18<sup>th</sup> and 19<sup>th</sup> March for Medical and non-medical group of UG students.
- f) A series of Gender Sensitization Workshops on 28<sup>th</sup> February, 7<sup>th</sup> March, 11<sup>th</sup> March and 26<sup>th</sup> March targeting different audience of students, faculty members, and non-teaching staff with resource person from Jamia Milia Islamia, Prof Anjali Gandhi.
- 2) Preparation for the NAAC Visit.
  - Booklets
    - i) IQAC Annual reports
    - ii) QS I Gauge report
    - iii) Research and Development Annual report
    - iv) Community extension activities
    - v) Library
    - vi) Cultural activities
    - vii) Scholars Book
    - viii) Academic associations
    - ix) Alumni
    - x) Faculty development programs
    - xi) Corporate Resource Centre
  - Signages
  - PPT by Deans

All



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#### VC PPT

3) Any other agenda with the permission of Chair.

#### The Following members were present:

- 1) Dr Gurpreet Singh Tuteja, Pro-Vice chancellor and chairman IQAC
- 2) Dr M.S Sidhu, Director IQAC
- 3) Mr N.N Gupta, Registrar and Member Senior Administration
- 4) Dr T.D Dogra, Advsior IQAC
- Dr. Waheeda Khan, Dean, Faculty of Behavioural Sciences and Teacher IQAC
- 6) Dr G.N Suma, Asso Dean R&D, and Teacher IQAC
- 7) Dr Joginder Yadav, Dean, Physiotherapy, Teacher IQAC
- 8) Dr. K. Tara Shankar, Dean, Commerce and Management and Teacher, IQAC
- 9) Dr Vijay Bhalla, Principal, College of Pharmacy and Teacher, IQAC
- 10) Prof Rajan Rai, Professor, Faculty of Law and Teacher IQAC
- 11) Dr Reshu Madan, Member Alumni relations IQAC
- 12) Dr. Shefali Phogat, Member Alumni relations IQAC
- 13) Dr Amit Bhardwaj, Sub Dean and Teacher IQAC
- 14) Dr. Astha Chaudhry, Sub Dean and Member Secretary IQAC

The following were the proceedings of the meeting:-

- The meeting commenced with the formal welcome of all the members by Director IQAC. Following this, each agenda item was discussed.
- A brief update about IQAC activities of last year was given by Member Secretary, IQAC
- 3) Following this, the preparations for NAAC peer team visit were discussed.
- Director IQAC apprised all the members about the status of all the booklets being prepared.
- 5) Regarding signages, it was discussed that there is a need for proper signages and display about all the constituents of the University and a draft proposal has





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been prepared by IQAC and shall be submitted to Pro-Vice Chancellor office for execution and implementation.

- Regarding presentation by Vice Chancellor before NAAC, it was updated that powerpoint is under progress and shall be shared with Vice Chancellor soon.
- 7) Regarding presentations by Deans, It was informed that all Dean have been given a template with key points to be included for their presentation and till now none of the ppts have been received. Hence, a reminder mail shall be sent to all Deans to submit the presentations by 7<sup>th</sup> February 2020 so that they can be looked into and modified if required. It was also suggested that Deans should add Vision and mission of their faculty in their presentations. Moreover, the departments should also make the presentations of their individual department highlighting the Vision and Mission.
- 8) After initial approval, a series of presentations by Deans shall be initiated before the University authorities for improvisations and rehearsal.
- 9) It was suggested by the Vice Chancellor, that mock inspections of all faculties should be done before the actual NAAC team visit. It was then discussed that regular academic audits need to be conducted by IQAC.
- 10) Director Sir apprised that the academic audit for Dental Faculty has been initiated and proposed that a committee should be prepared for Academic audit called the "Academic Audit Committee (AAC)" with experts from each field to audit a particular discipline.
- 11) After multiple deliberations it was discussed that AAC should have:
  - One representative from Registrar office to understand the compliance of course curriculum with University Common Ordinance.
  - ii) One representative from Controller of examinations Office
  - iii) One external expert from nearby region of NCR preferably a member of Board of studies of a particular department
- 12)It was also deliberated that a pre-evaluation form/ guidelines should be framed for academic audit before initiating the process.
- 13)Following these discussions, some of the other agendas were also discussed with the permission of the Chair.



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- 14) Director IQAC expressed that inspite of the excellent learning infrastructural facilities, Institution lacks smart class rooms. Pro- Vice Chancellor Sir updated that one of the classrooms in Commerce and Management is under progress of being converted to Smart class room and shall be made functional soon.
- 15)Other pressing issue discussed was of the movement of students and staff members in Library. Director IQAC expressed that the usage of Library in person as well as online is very less and some corrective measures need to be taken.
- 16) During deliberations, it was decided that sensitization of faculty and students about books, journals and online resources should be regularly done to improve the utilization of resources. Some of the members expressed that library hour is also included in some of the time tables of the students but it needed to be reinforced. Pro-Vice-Chancellor Sir suggested that from 1<sup>st</sup> February 2020, Library attendance shall be made mandatory on ERP.
- 17) Regarding preparations before NAAC team visit, it was also discussed that all the faculty members and students need to be motivated and sensitized about the NAAC inspection as they are the ambassadors of the Institution and should be made aware of the process.

18) The meeting concluded with vote of thanks from the Director IQAC.

Minutes recorded by

Dr Astha Chaudhry (Member Secretary, IQAC) Minutes Approved by

Dr M.S Sidhu (Director, IQAC)



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# List of IQAC Activities 2019-20



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List of activities in the Academic Year 2019-2020

- 1) Development of Online mechanism for collection of feedback and creation of feedback policy.
- 2) Regular checking for plagiarism of PhD Thesis, MD/MS/MDS/MPhil Dissertation and scientific papers.
- 3) Academic audit The academic proceedings according to said proforma was presented by each Dean under the chairmanship of Vice Chancellor, with members of IQAC in all the meetings.
- 4) Updation of faculty profiles on IQAC website
- 5) Preparations for NAAC- Regular meetings of faculty along with their NAAC coordinators for education about the NAAC data requirements.
- 6) Compilation of all data from 17 faculties regarding Self Study report(SSR) for NAAC application.
- 7) Reconstitution of multiple committees the multiple committees required for NAAC and otherwise have been reconstituted and have been duly notified by the Registrar office. The broad scope of the functioning of each committee was prepared and shared with the Chairman of the committee.
- 8) Environmental audit of SGT University- The environment audit of SGT University with external agency EHS alliance was done in August 2019.
- 9) Preparation of Ph.D thesis evaluation proforma.
- 10) Regular updating of data on IQAC website.
- 11)Preparation of NIRF.



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# Online feedback



Name of Parent:

Year/Semester:

Signature of Parent:

Date:

Student ID of the ward in University:

The formats for the same are attached below:

Name of Degree/Diploma program Ward is pursuing:

#### **INTERNAL QUALITY ASSURANCE CELL**

#### Parents' feedback

and 1 beir	ng Poor.					
S.No	Particulars	1	2	3	4	5
1.	Overall personality development of your ward					
2.	Importance to practical classes					
3.	Regular field/industry visits for practical learning					
4.	Ambience of the University for effective delivery of academics					
5.	Infrastructure facilities in institution for learning(lecture theatres/library/computer labs etc)					
6.	Co-curricular activities in the institution					
7.	Skills enhancement programs in the curriculum for better result in placement activities					
8.	Placement activities in the institution					
9.	Cultural activities in the institution					
10.	Transparency in the examination and evaluation system of the University					

Direction: For each item, indicate your opinion choosing a score from 1 to 5 with 5 being excellent



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#### **INTERNAL QUALITY ASSURANCE CELL**

#### **Employer Feedback**

Name and Designation of the Employer:

Company/Organization name:

The purpose of the feedback is to obtain the employers input on the quality of the graduates at SGT University.

Your response as an esteemed employer in this regard is valuable for our continuous improvement. Please mark your opinion about the graduates on the scale 1 to 5 where 1 is poor and 5 is excellent.

S.No	Particular about Graduating students	1	2	3	4	5
1.	Have acquired adequate subject knowledge					
2.	Updated with current techniques, skills and modern tools					
3.	Function effectively in a team and individually including diverse and multidisciplinary approach to accomplish a task					
4.	Aware of ethical and professional responsibilities					
5.	Possess the necessary interpersonal and communication skills to be a productive member of the team in work environment					
6.	Demonstrate effective planning and implement plans within time frame					
7.	Have motivation to pursue life-long learning					

The action taken report of each analyzed feedback was then compiled by IQAC and forwarded to registrar through feedback committee for necessary approval and implementations.



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# NAAC SSR Compilation



#### **NAAC SSR Compilation**

The SGT University on completion of its 6 years of existence on 23<sup>rd</sup> January 2019 decided to apply for NAAC accreditation. For this, IQAC was entrusted to carry forward the process of educating all the faculty members and getting the required data for NAAC compilation.

After an initial sensitization workshop from 24-26<sup>th</sup> July 2018 by Dr J.R Sharma regarding NAAC manual and their criterias to all the University Deans, faculty members and university offices, the NAAC manual for Universities was circulated to all the Deans and central offices.

The IQAC started the process of educating the deans and faculty members about each point of each indicator in detail from 19<sup>th</sup> November 2018 onwards.

After this initial process of back to back meetings from 19<sup>th</sup> November till 27<sup>th</sup> November 2019 with all faculty members and Deans, the indicators in the manual were divided according to the offices from which data will be obtained.

The following offices were sent the required indicators for furnishing of data:

- 1) Registrar office
- 2) HR dept
- 3) Students Section
- 4) Finance dept
- 5) Corporate resource centre
- 6) Controller of examinations
- 7) General administration
- 8) Sports officer
- 9) Dept of Environmental sciences
- 10)All the Deans and HODs

Regarding the collection and compilation of data from individual faculty, NAAC coordinators are made from each faculty. These coordinators are the main coordinators who supervise the overall data from their respective faculty.

Following this, each Dean divided the 7 criterias to different faculty for detailed data collection and compilation.

The list of faculty coordinators selected for this purpose are as follows:-

SI.N o	Faculty	Name	Criteri a no.	Contact No.	Mail ID
1	Dental	Dr. Aparna	Overall	9717703007	aparnaad15@gmail.com
		Dr. Sujata	1	9999816163	Sujata_masamatti@sgtuniversity.org



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		Dr. Shefali	3	9560288445	shefaliphogat@gmail.com
		Dr. Ashish Dabas	4	9871702660	ashishdabas79@gmail.com
		Dr. Astha arya	5	9810761757	ashtha.arya@sgtuniversity.org
		Dr.Radhika Rai	6	9818193544	drradhikajrai@gmail.com
		Dr. Alok	7	8587883077	alok.bhatnagar@sgtuniversity.org
2	Medical	Dr. Jasdeep Monga	2	9729554829	jasdeep_fmhs@sgtuniversity.org
		Dr. Sikha Manajan	1	8708336091	doc.mahajan7@yahoo.com
		Dr. Mukesh Sharma	3	7982996169	mukeshraturi320@gmail.com
		Dr. Kapil Hazarika	4	8851509620	kapshaz@rediffmail.com
		Dr. Shalini Ray	5	9437312202	drshalini.medhealth@gmail.com
		Dr. R. Talukdar	6	9810139249	talukdarramen@yahoo.co.in
3	Allied	kanishka Raheja	6	7082525098/ 8059200000	kanishka.raheja@gmail.com
		Ms. Upasana Sarma	2&5	8588842448	upasanasarma20@gmail.com
		Ms. Suchandra Gupta	2&5	8171214194	gupta.suchandra@gmail.com
		Dr. Vatsala	1 &3	9711793395	vatsala.saharan@gmail.com
		Ms. Rashmi	4&7	8397963812	dcrust.bme.7023@gmail.com
		Dr. Akanksha	1 &3	9719415211	akankshayadav5@gmail.com
	Physiotherap y	Dr. Jogender Yadav	Overall	8527090261	Dean.physiotherapy@sgtuniversity.org
		Dr. Sheetal	Overall	9990003410	Sheetal.kalra@sgtuniversity.org
		Dr Bharti Arora	1	9416414362	sonupawaria@gmail.com
		Dr Priyanka Rishi	2	9468324923	dr.sajjanyadav@gmail.com
		Dr Priya Chauhan	3	9023245955	saurabh04pt@gmail.com
		Dr. Shivangi	4	8289015265	jaganjyotidas4@gmail.com
		Dr Sonia Pawaria	5	8882043172	dr.ankitagrover@gmail.com
		Dr Sajjan Yadav	6	9910927021	bharti.arora@sgtuniversity.org
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5	Pharmacy	Dr. Neelam Vashisht	Overall	9250543728	neelam.vashisht@sgtuniversity.org
		Dr Neelkant Prasad	1	9027169402	neelkant.pharmacy@sgtuniversity.or
		Dr. Pratibha	1		
		Mehla Dr Vijay Sharma	2	8146069364	drvijay.pharmacy@sgtuniversity.org
		Mr. Manish Pal Singh	2		
		Dr. Nitin Mittal	3	9837135368	drnitin_pharmacy@sgtuniversity.org
		Dr. Kiran Sharma	3		
		Ms. Bhawna Sethi	4		
		Mr. Vinod Gahlot	4	9213780722	vinod.gahlot@sgtuniversity.org
		Ms Sonia Yadav	5	9999630180	sonia.yadav@sgtuniversity.org
		Ms. Tripti Arora	5		
		Ms. Kavita Atri	6	0747504500	
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Once, the data from these coordinators was furnished, some of the coordinators were selected as chief coordinators to compile the data of all 17 faculties for each criteria and indicator. The list of main/ chief coordinators were as follows:

S.No	Criteria	Chief Coordinators
	I	Dr Bharti Arora(Physiotherapy)
		Dr Sujata Masamatti(Dental)
	II	Dr Nupur Dabas(Dental)
		Dr Priyanka Rishi(Physiotherapy)
	III	Dr Shefali(Dental)
		Dr Mukesh(Medical)
	IV	Dr Ashish Dabas(Dental)
		Dr Shivangi Sachdeva(Physiotherapy)
	V	Dr Ashtha Arya(Dental)
		Ms Arti Sharma (Commerce & Management)
	VI	Dr Radhika Rai(Dental)



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	Ms Ritu Yadav(Nursing)
VII	Mr Dheeraj Kumar Sharma(Pharmacy)
	Ms Shikha Thapa(Nursing)

Regular meetings almost every alternate day since 19<sup>th</sup> November 2019 were held with all the coordinators to check the status and to solve the queries or any issues arising during data compilation.

All the data was compiled in the SSR format and is made ready for final review by the authorities and NAAC application.

Simultaneously, all the required data is also updated on the University and IQAC website for easy online verification by NAAC.

The NAAC steering committee comprises of all Chief coordinators, IQAC members-Dr Astha Chaudhry and Dr Amit Bhardwaj and All Deans. This committee is headed by Director IQAC- Dr M.S Sidhu.